

The Organizational Practice Evolution of Supervised Injection Services as a Health Care Strategy at the Dr. Peter Centre: A Practice Case Study

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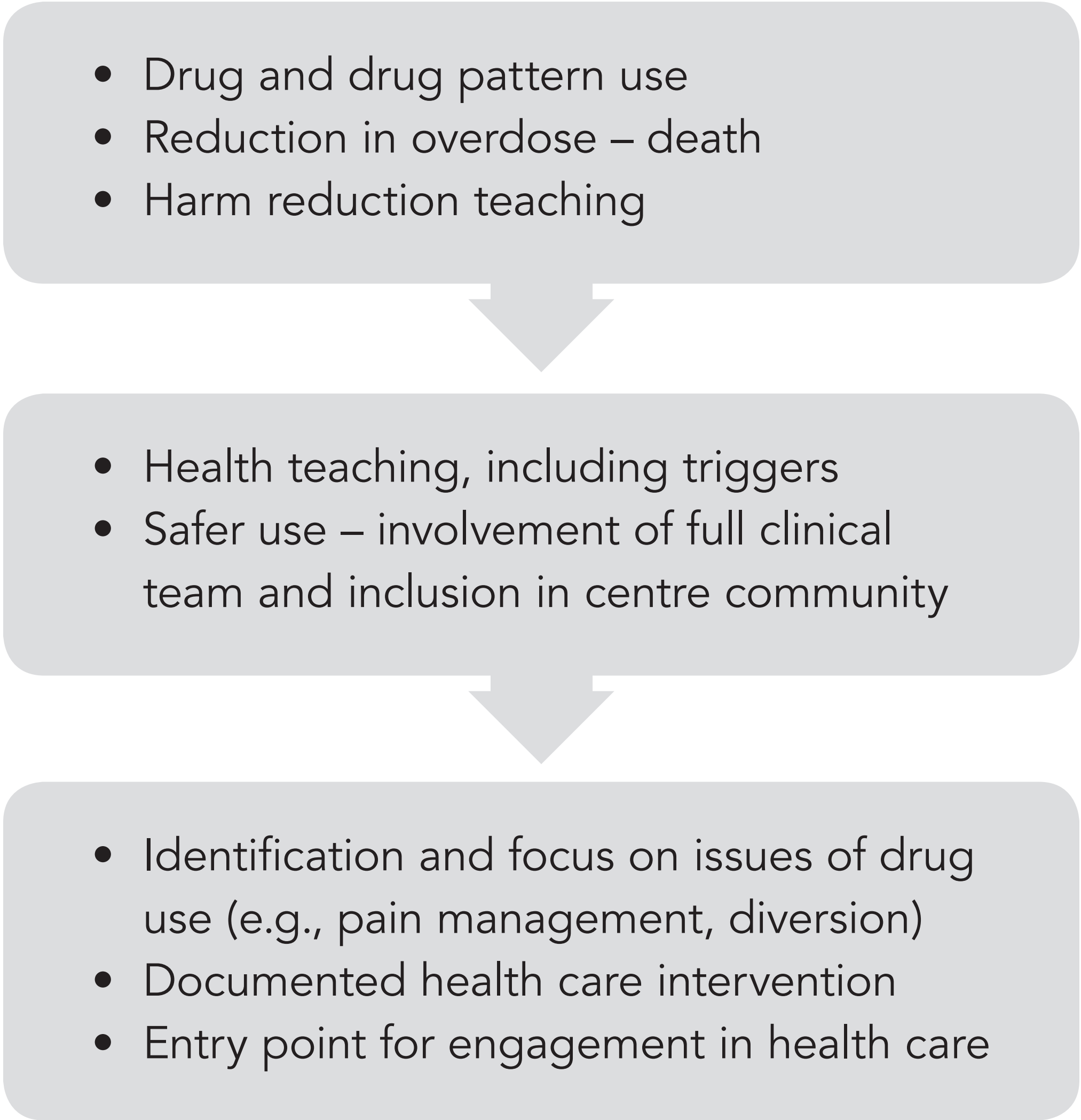
ISSUE

The importance of integrating health care and harm reduction services, including supervised injection services (SIS), for persons who use illicit drugs has been recognized for over 20 years in Europe and is becoming increasingly well recognized in Canada. Despite this, there are few documented accounts of the organizational practice evolution with SIS at integrated health care facilities.

DESCRIPTION

Since 2002, the Dr. Peter Centre (DPC) has integrated SIS within a broad range of health care services for people living with HIV in Day Health Program and its 24-hour Licensed Care Residence. In that time, our organizational understanding of how to support this practice at an organizational level has evolved.

PRACTICE EVOLUTION FROM 2002 TO 2017

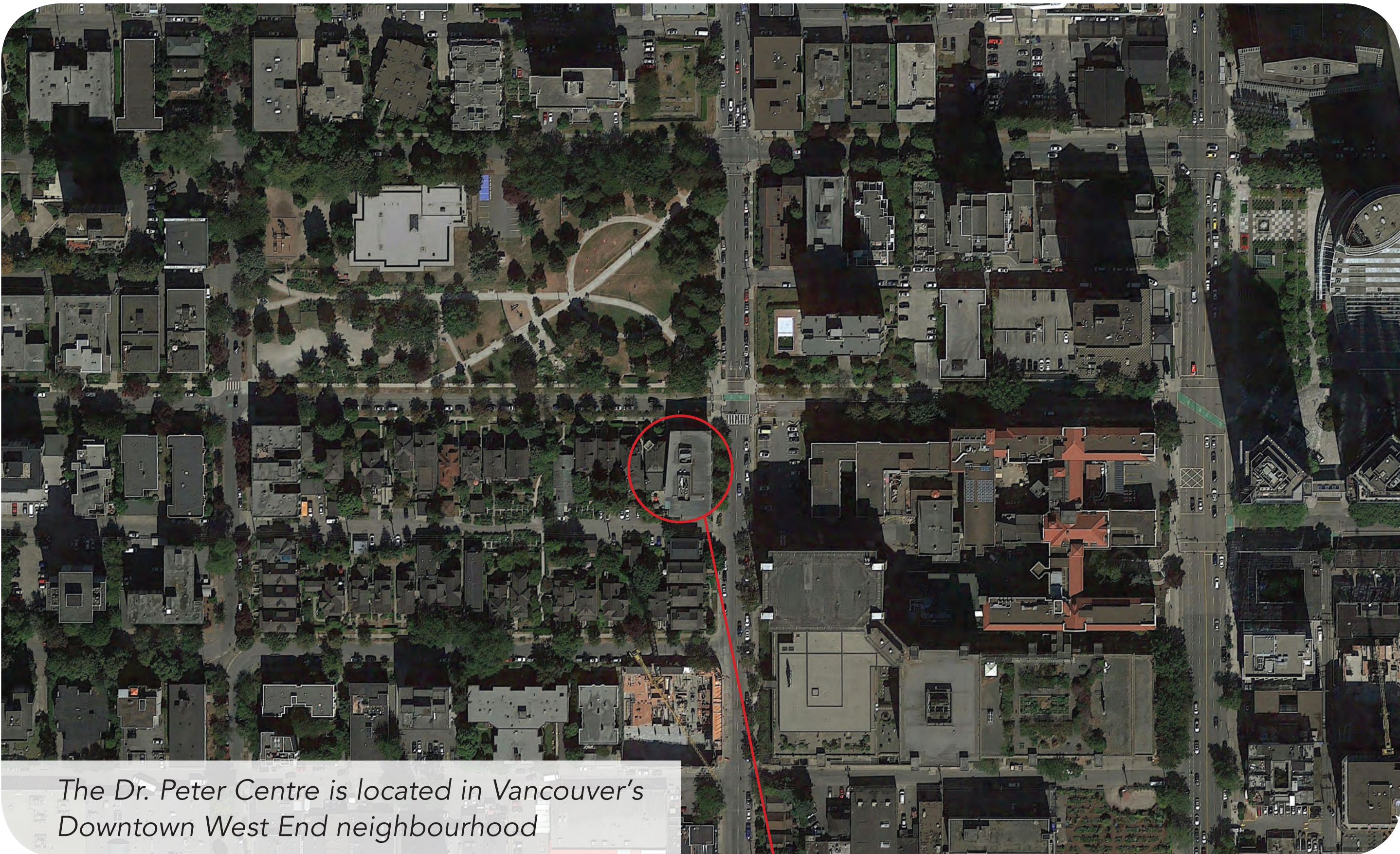


LESSONS LEARNED

Since 2002, our organization has learned that there are multiple challenges to providing safe and effective care to a population that is at various stages of addiction and active drug use which include: physiological factors, such as managing and monitoring effects of combinations of medications and street drugs, and understanding the incidence and implications of co-infections, as well as psychosocial factors such as grief, loss, poverty, and trauma. We have found that the organization’s task is to foster an effective team that engages the client through acceptance and respect for self-determination. Our organization has found practice success by supporting the team by promoting self-awareness of personal values, providing opportunities for working through ethical and practice dilemmas, and acknowledging the team successes.

RECOMMENDATION

Organizations that have integrated SIS within other health care services over multiple years should document their organizational practice evolution with SIS over time. Doing so will assist the practice development of organizations that are beginning to integrate SIS within their suite of health care services.

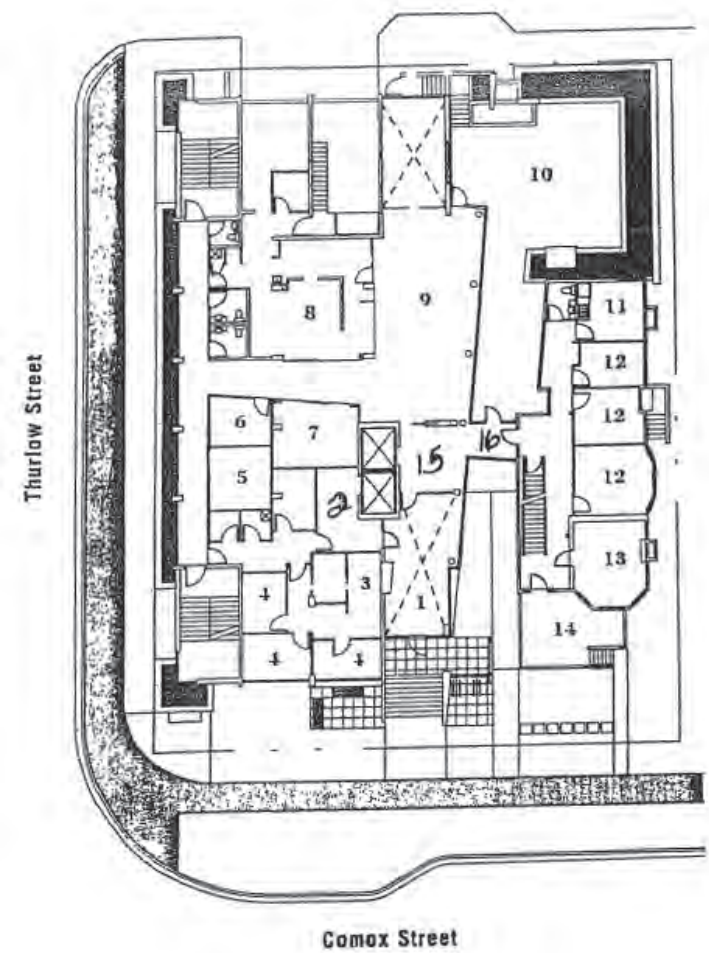


NOTABLE LOCATIONS IN THE NEIGHBOURHOOD

- St. Paul’s Hospital
- Nelson Park
- Elementary school
- Children’s daycare
- High end condominiums
- Davie Street business district

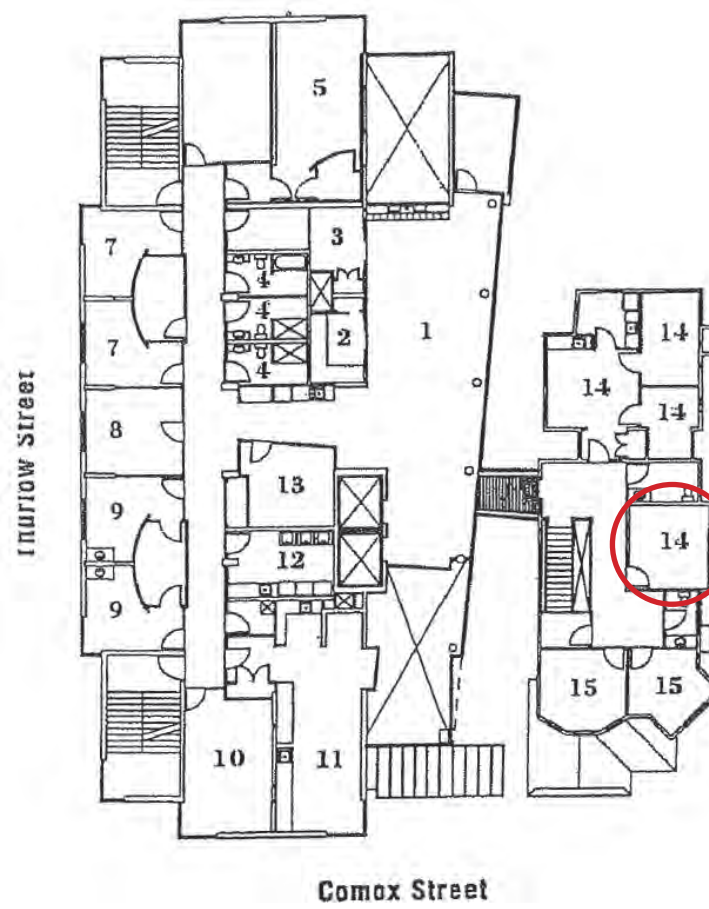


FLOOR PLANS OF THE DR. PETER CENTRE



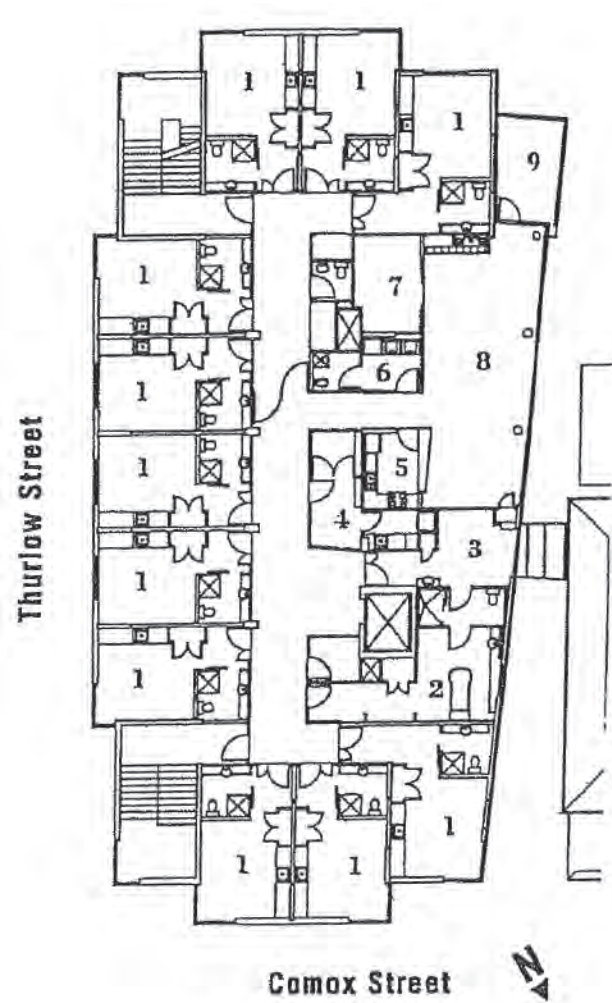
ADMINISTRATION/DAY HEALTH PROGRAM: MAIN FLOOR

- | | |
|------------------------|---------------------------------------------|
| NEW BUILDING | HERITAGE HOUSE |
| 1. Main Entrance | 11. Staff/Volunteer Lounge |
| 2. Residence Lobby | 12. Offices |
| 3. Reception Desk | 13. Boardroom |
| 4. Offices | 14. Front Porch |
| 5. Quiet Room | 15. Entrance Day Program |
| 6. Counselling Room | 16. Walkway to Main Floor of Heritage House |
| 7. Participant Lockers | |
| 8. Kitchen | |
| 9. Café | |
| 10. Terrace | |



DAY HEALTH PROGRAM: SECOND FLOOR

- | | |
|--------------------------|----------------------------|
| NEW BUILDING | 9. Complementary Therapies |
| 1. Living Room | 10. Group Meeting |
| 2. Participant Computers | 11. Art Studio |
| 3. Library | 12. Participant Laundry |
| 4. Showers/Bath | 13. TV Room |
| 5. Music Studio | |
| 6. Fitness Room | HERITAGE HOUSE |
| 7. Counselling | 14. Nursing Clinic/SIS |
| 8. Therapies Office | 15. Nap Rooms |



RESIDENCE: THIRD AND FOURTH FLOOR

1. Studio Suites (22)
2. Therapy Tub/Spa
3. Short Stay Room (2)
4. Nursing Office
5. Kitchen/Servery
6. Laundry
7. Library/Computer
8. Living/Dining
9. Balcony